BOB Financial

Pre-bid responses towards Invitation of bids from eligilible organisations for Creation of IS Policy, Cyber Security Policies & Frameworks.

Sr. No.	Document Reference	Page No	Clause No	Description in RFP	Clarification Sought	Additional Remarks (if any)
1	RFP - IT Governance	2	Section/Para - 2	Constitution of IT Strategy Committee	Need clarity on who are the members of IT strategy committee ?	Just create Formate of IT strategy we will be able to provide in due course , Do let me know who all suppose to be in IT strategy Committee, I believe CIO, Head IT , Application Head , Operation Head , Risk Head and CEO along with One representative from Board
2	RFP - IT Policy	2	Section/Para - 2	To have a Board-approved IT Policy- Bidder should create an ISMS policy as per PCI-DSS Compliance	Need clarity on compliance requirements and certification like ISO 27001:2013 (ISMS), PCI-DSS standard ?	Bidder has to create ISMS policy on the basi of PCI-DSS compliance which suppose to be totally inline with RBI regulation for Credit card industry
3	RFP - Information and Cyber Security	2	Section/Para - 3.3	Bidder have to create or devise a strategy for managing and eliminating vulnerabilities and such strategy may clearly be communicated in the Cyber Security policy	Need clarity on VAPT assessment, remediation and frequency ?	Bidder has to create a policy on VAPT which need to carried out in this organisatio how frequently for Crital and Medium application as per regulatory
4	RFP - Information and Cyber Security	2	Section/Para - 3.10	NBFCs that are already using or intending to use Mobile Financial Services should develop a mechanism for safeguarding information assets that are used by mobile applications to provide services to customers. The technology used for mobile services should ensure confidentiality, integrity, authenticity and must provide for end-to end encryption.	Need clarity on Mobile applications and their architecture deployment details?	Bidder need to create a plocy when BFSL opt for Mobile App what all security measure should be taken care while they implement the same , along with suggestion a required tools which will be mandatory to implement which is necessary tools for for Mobile App Implementation in line with Regulatory -RBI

5	RFP - Information and Cyber Security	2	Section/Para - 3.12	There is a vital need for an initial and ongoing training and information security awareness programme. The programme may be periodically updated keeping in view changes in information technology system, threats/vulnerabilities and/or the information security framework. There needs to be a mechanism to track the effectiveness of training programmes through an assessment / testing process. At any point of time, NBFCs need to maintain an updated status on user training and awareness relating to information security.- Bidder has to create and ISMS security awareness traning program for IT , Employee and Vendor and senior management	Need clarity on existing training/certification ?	Bidders needs to Create a Documente in details for Vendor ,IT and Employee awarness traning program in details which suppose to be know to all stake holder while working with any BFSI organisation
6	RFP -IT Operations	2	Section/Para - 4.5	The MIS that help management in taking strategic decisions shall also assist in generating the required information/returns for the supervisor. All regulatory/supervisory returns should be system driven; there should be seamless integration between MIS system of the NBFC and reporting under COSMOS. Further, it is essential that "Read Only" access be provided to RBI Inspectors.	Need clarity on existing MIS reporting deployment ?	Bidder need to create an MIS example which needs to updated to Board and Senior Management just a format , which will be mandatory known thing for management i.e. Risk Available /Apetitie etc the same will be converted in MIS system which will be implemented by BFSL .. On the basis of Format provided by bidders
7	RPF-General			The RFP is an open bid and the attcahed document along with queries is the RFP complete document		This is not an Open Bid but only for vendor's with core competency in framing security policy and other scopre related activities.
8		5	Technical Evaluation criteria	>=15 years : 20 marks >=10 and <15 resource and >=5 and <10 resources		Resource is incorrect, please read it as "years"
9		6	Technical Evaluation criteria	MBA/MCA with minimum 15 years of experience in conducing IT/IS Audit		MBA/MCA and equivalent degree